



Maryland Association  
of Community Services

# CEO & Leadership Conference

*Enriching  
Empowering  
Energizing*



**PRE-CONFERENCE NOVEMBER 29, 2023  
CONFERENCE NOVEMBER 30 – DECEMBER 1  
HYATT REGENCY CHESAPEAKE BAY**



November 29th

**10AM-4PM Pre-Conference Sessions**

*(Registration and breakfast for pre-conference will begin at 8:30)*

## The Quality Improvement Organization: Updates and Work Moving Forward

Over the last year, the work of Maryland's QIO, Liberty Health Care, has had a significant impact on community providers. This session will give an update on that work, discuss the ir work moving forward, and provide an opportunity for Q&A.

## Network Accreditation and the Path Ahead

Maryland is moving forward with network accreditation, an effort that will require all community providers to achieve certain outcomes. While this has been on the horizon for a number of years, the time has come for providers to truly prepare for this quality initiative.

### **Registration and Welcome Reception**

**November 29th, 7 - 9:00 PM**

*sponsored by Alco Pharmacy*

Stop by, check in, pick up your conference materials, and enjoy the fantastic reception hosted by our friends at Alco Pharmacy!

# November 30

## Opening Plenary

### Strengthening the DSP Workforce: Maryland Strategies

There's nothing more important than the DSP workforce when it comes to community supports, and this plenary session will feature four leaders talking about strategies and concepts to help strengthen this vital workforce.



Dr. Monica McCall  
Coach Approach



Greg Miller  
Penn Mar  
Human Services



Dr. Karyn Harvey



Tom McQuillan  
Providence of Maryland



## Mid-Day Plenary

### IDEA (Inclusion, Diversity, Equity & Accessibility)

#### It's More Than Just an Idea: It's A Journey

Josh Rael, Executive Director, Alliance (Colorado)

# December 1

## Morning Plenary

### Organizational Burnout: How to Turn it Around!

Back by popular demand -- Kedren Crosby, Work Wisdom LLC



## Closing Plenary

### DDA Updates

With so much happening in our environment, this closing plenary is always an important opportunity to hear the most up-to-date information, and engage in Q&A with leaders from the MD Developmental Disabilities Administration.

# Workshops

## Planned topics will include:

- \* Creating positive work cultures
- \* Providers and self-direction
- \* Supporting people to build relationships
- \* Fostering family connections
- \* LGBTQ+ community and relationships
- \* Balancing risk, rights, and choice
- \* Strategies for compliance
- \* LTSS
- \* Succession planning
- \* Best practices in board development
- \* Fostering the next generation of leaders

More information to come...

## Member registration by November 3rd:

Pre-Conference ONLY (Nov. 29)	\$160
Conference ONLY (Nov.30 - Dec. 1)	\$450
Pre-Conference AND Conference (Nov. 29-Dec. 1)	\$575

(non-member and late registration fees on registration form)

No refunds after November 13th

To register for the  
conference

**CLICK HERE**

To make hotel  
reservations

**CLICK HERE**

**AND CASINO  
NIGHT  
IS BACK!!**

